



## ERASA NOTIFICATION #3 OF 2024

### **QUESTIONS, QUERIES, COMPLAINTS**

Should a member of ERASA have a question, query or complaint we respectfully request that the following procedure is used at all times:

Member to Club -if club cannot assist then

Club to Provincial Representative – if Provincial Representative cannot assist then

Province to ERASA General Manager

Council will not reply to any correspondence, Whatsapp directly from a member.